

# Oklahoma Medicare Quick Reference Guide

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## Simplify office administrative tasks

Keep our Quick Reference Guide nearby to make pre-visit planning and post-visit tasks quick and easy.

### Website

- Patient care **forms**
- Preferred Drug List
- **Pre-Auth Check** tool
- Provider resources
- **Provider Manual**
- **Wellcare News**

### Secure Provider Portal

- Verify member eligibility
- Manage prior authorizations
- Access patient health records
- Submit and manage claims
- View patient care gaps
- And more!

## PRE-VISIT PLANNING CHECKLIST

### 1 Verify Member Eligibility.

Check member eligibility:

- **Secure Provider Portal**
- Provider Services:  
**1-833-853-0865** (TTY: **711**)

### 2 Closing Patient Care Gaps.

- Find recommended services that a member has not completed.
- **Secure Provider Portal**
- Review patient information for any gaps in care.
- Plan to address care gaps during an upcoming office visit.

### 3 Prior Authorization.

Use **Pre-Auth Check** tool to determine if prior authorization is needed before appointment.

Submit prior authorization requests via:

- **Secure Provider Portal**
- Medical and Behavioral Health phone:  
**1-833-853-0865** (TTY: **711**)

## CLAIMS



### TIMELY FILING GUIDELINES:

180 days from date of service.



### CLAIMS CAN BE SUBMITTED ELECTRONICALLY:

- **Secure Provider Portal**
- Clearinghouses: EDI Payor ID 68069



### MAIL PAPER CLAIMS TO:

Wellcare  
Attn: Claims  
P.O. Box 3060  
Farmington, MO 63640-3822

## OTHER HEALTH SERVICES PARTNERS

### HEARING

**Hearing Care Solutions (HCS)**

**1-866-344-7756**

### VISION

**Premier Eye Care**

**1-866-419-2161**

### DENTAL

**DentaQuest**

**1-833-206-6296**

### IMAGING

**National Imaging Associates (NIA)**

**1-800-642-7597**; Duals/DSNP plans: **1-800-642-7579**



**Questions?** Call Provider Services at **1-833-853-0865** (TTY: **711**).